## Quality: Maintaining intense focus on measured results for student achievement

**Goal 1.** Manifest the potential for excellence in all students and continuous improvement of student achievement through rigorous curriculum, high-quality instruction, targeted assessment and application of data.

## Performance Measures:

Percent of students proficient in reading and mathematics at grades 3-5, 6-8 and 9-10 Percent of students making annual learning gains in reading and mathematics Performance gaps between W-B and W-H subgroups in the percent proficient in reading and math Participation in accelerated courses: Percent enrolled in Advanced Placement (AP), International Baccalaureate (IB), Dual Enrollment (DE), Honors Graduation rate Percent ready for college (based on CPT, ACT and/or SAT)

**Objective 1.** Improve the percentage of students who are at proficient levels or greater in reading, math, science and writing and are making annual learning gains in reading and math.

## Initiative:

Develop and implement instructional models to support student achievement

## **Projects:**

- Align the district curriculum and instructional program to the Next Generation Sunshine State Standards (NGSSS) in Mathematics and Science
- Develop and implement a district-wide model for high school FUSION classes, Intensive Reading classes and CAR-PD intervention classes
- Enhance STEM (Science, Technology, Engineering and Mathematics) opportunities for students that increase achievement and promote readiness for STEM-related postsecondary programs and careers
- Develop and implement sustainable arts, science and history cultural programs that are integrated with the NGSSS curriculum through a partnership with the Patterson Foundation

Establish comprehensive assessment, monitoring and accountability system to support student learning

- Develop an instructional reporting system that informs teachers' instructional decisions, monitors student progress and supports the problem solving focus of RtI
- Develop and implement an integrated mathematics and science formative assessment system that is aligned to the instructional focus calendar to support and guide instruction.

**Objective 2.** Reduce the performance gap between subgroups of students as defined by No Child Left Behind (NCLB).

## Initiative:

Develop, implement and monitor a district-wide system supporting the District's response to intervention (RtI)

#### **Projects:**

- Design and deliver comprehensive training and support to all school behavior coaches in the process of RtI relevant to behavior intervention
- **Objective 3.** Increase student participation and success rates in rigorous courses.

#### Initiative:

Increase traditionally underrepresented populations in rigorous courses (K12)

#### **Projects:**

- Refine and monitor the implementation process for the identification and placement of students in Algebra and accelerated middle school mathematics courses.
- Implement procedures that support increased opportunities for high school students to successfully complete AP, DE, Honors courses and courses leading to industry certification
- **Objective 4.** Increase the graduation rate and increase options for students to pursue multiple pathways for success and advancement.

#### Initiative:

Design or enhance opportunities for students to experience relevant, rigorous instruction that connects to their career interests and post-secondary aspirations

- Develop and implement CAPE Academy models within our current comprehensive high school Small Learning Communities structure.
- Design and pilot alternative instructional delivery models using technology tools (i.e., Safari Montage, Angel Web)

## **People:** Maximizing the value of our staff, partners and stakeholders.

**Goal 1.** Develop and nurture a professional and high-performing workforce based on trust, compassion, mutual respect and integrity.

## **Performance Measures:**

Customer service ratings on climate surveys Parent evaluations or results

## **Objective 1.** Develop a high quality workforce.

## Initiative:

Align Leadership Development with national trends, state standards and district priorities

## **Projects:**

- Implement leadership learning communities using problems of practice, collaboration, relevant data and action research
- **Objective 2.** Create conditions that foster a high quality work environment.

## Initiative:

Establish technology access at every cost center for all staff

## **Projects:**

- Analyze and prioritize technology needs in the district
- **Goal 2.** Expand and strengthen community and family involvement to foster ownership and shared responsibility for student success.

## **Performance Measures:**

Parent & community involvement and partnerships: Number of mentor matches/volunteers & number of school-business partnerships Number of parents registered to access student information.

**Objective 1.** Increase/strengthen parent/family school partnerships.

## Initiative:

Provide opportunities for the development of parent education skills

## **Projects:**

• Conduct Parent Education events with increased offerings to further educate parents

**Objective 2.** Increase/strengthen community and business partnerships.

## Initiative:

Develop increased opportunities for business/community/government partnerships

## **Projects:**

- Design online registry for potential business partners and community volunteers
- **Goal 3.** Recruit, hire and retain a diverse, high-performing workforce aligned with district values.

## **Performance Measures:**

Employee retention rates and average length of service Diversity of staff - % minority staff to % student population

**Objective 1.** Enhance recruitment efforts to increase and retain a diverse and high-quality workforce.

## Initiative:

Develop processes and procedures that support hiring, retention and development of the workforce

- Revise the evaluation process for classified staff members
- Develop a comprehensive, multi-dimensional process for the hiring of principals

- Service: Promoting courteous, professional, efficient and productive interactions among our staff, students, parents and visitors.
- **Goal 1.** Ensure that all staff interactions with our district employees, students, families and community members are courteous, professional, efficient and productive.

## **Performance Measures:**

Climate survey ratings on *Communications* correlate Points of contact with community Customer Service ratings

**Objective 1.** Provide consistent, high levels of service to meet and/or exceed realistic customer expectations

## Initiative:

Monitor and evaluate customer service interactions utilizing well-defined employee expectations and training, consistent customer service language and behaviors, and expanded customer feedback systems

## **Projects:**

- Deliver customer service training for administrative and classified staff
- **Objective 2.** Provide continuous and effective communications

## Initiative:

Create, implement and refine a District communication system that is developed to the school level

#### **Projects:**

• Implement key elements of the District Comprehensive Communications Plan, including provisions for staff training and periodic system evaluation.

**Goal 2.** Deliver high-quality support services that are essential to the educational success of students.

## Performance Measures:

Efficiency and on-time delivery of service

**Objective 1.** Create and sustain a service driven culture that supports the education of students

## Initiative:

Streamline customer service management processes

- Expand and enhance Archibus utilization to further optimize Facilities work management processes
- Expand and enhance Sharepoint utilization to optimize work management processes

## **Resources:** Ensuring full and equitable use of our facilities, systems and funding.

**Goal 1.** Secure, organize and optimize resources for supporting high-quality instruction and improved academic results.

## Performance Measures:

Cost savings on business processes: Energy-cost avoidance indicator Access to technology & electronic solutions:% with access using 5:1 ratio Labor productivity index

**Objective 1.** Maintain, enhance or upgrade capital assets.

## Initiative:

Develop a comprehensive capital asset management plan

## **Projects:**

- Implement enhancement capabilities in Archibus to improve budget tracking for capital projects
- Document and communicate processes for capital project management.
- **Objective 2.** Employ strategies and technologies that encourage and aid process improvements.

## Initiative:

Establish integrated information systems

## **Projects:**

- Implement Phase 1 CrossPointe.net for Finance, Human Resources and Payroll
- Implement Phase 2 CrossPointe.net for Student Information System, Gradebook and Parent Portal
- Implement processing efficiencies and automate manual process to provide our customers and partners with access to information (i.e. self-service portal)
- Implement standard model for design and development of school websites

## Initiative:

Establish processes and procedures that support operational efficiencies

## **Projects:**

• Identify productivity and process improvements that result in cost savings to the district

**Goal 2.** Sustain public trust and confidence in the school district through exercising sound financial practices and effective stewardship of funds.

## **Performance Measures:**

Percentage of instructional expenditures per student relative to previous year Percent of variance from original budget to final budget Unreserved fund balance maintained within School Board policy requirement

**Objective 1.** Enhance district wide financial management services.

## Initiative:

Create and standardize district financial, technology and business policies

## **Projects:**

- Develop standards with regards to technology purchases for software and printers
- Update financial policies and procedures for both District and Internal Funds
- Revise, develop and implement policies involving the use of technology
- **Objective 2.** Effectively manage and control operating expenditures and capital costs.

## Initiative:

Improve transparent fiscal management with proactive budget monitoring

## **Projects:**

• Implement methods to monitor budget proactively

## Safety: Protecting our resources, staff, students, parents and visitors.

**Goal 1.** Provide a school environment that is safe, conducive to learning, and free from unnecessary disruption.

## Performance Measures:

Climate survey ratings on *Health & Safety* correlate Student conduct & discipline: percent absent 20 or more days discipline infractions/referrals out-of-school suspensions

Number of security incidences

## **Objective 1.** Integrate best practices that encourage positive behavior

## Initiative:

Implement programs that promote positive behavior for all district staff, students and parents

## **Projects:**

- Monitor and evaluate the implementation of the positive behavior support system.
- Review and revise policies/procedures and design appropriate training regarding security awareness in the use of electronic devices and the internet

## **Objective 2.** Maintain school wide safety

## Initiative:

Develop systems and infrastructure that support school wide safety

- Develop plan to support the achievement of NIMS compliance for the district
- Evaluate Continuation of Operation Plan (Co-Op)